

# *LG Energy Solution's Commitment to* **Product Quality and Safety**

“ **Quality** First, Beyond Expectations ”

LG Energy Solution's success is founded upon providing safe high-quality products and solutions that exceed customers' expectations.

This principle applies globally to all employees and partners, with specific guidance as below:

- ◆ Customer satisfaction is a core variable for quality.
- ◆ We never compromise on safety.
- ◆ Always be alert and report any concern related to product quality and safety.